

Welcome to



Movement Monitor: Quick Start and Troubleshooting Guide

Welcome to the Smart Nursery!

This guide shows you what's inside the box, helps you set up your Mimo Movement Monitor, and walks you through the most common troubleshooting techniques in both setup and monitoring.

Once you have charged the Turtle, you can start using your Mimo - as long as you have a WiFi connection, a wall outlet, and a little one, of course.

Welcome to the Mimo Baby Community!

Stay connected to the latest on product updates, tips + tricks, and our Smart Nursery vision. We'd love to hear from you!

Share pictures of your Mimo Baby with #mymimobaby

 mimobaby.com/community

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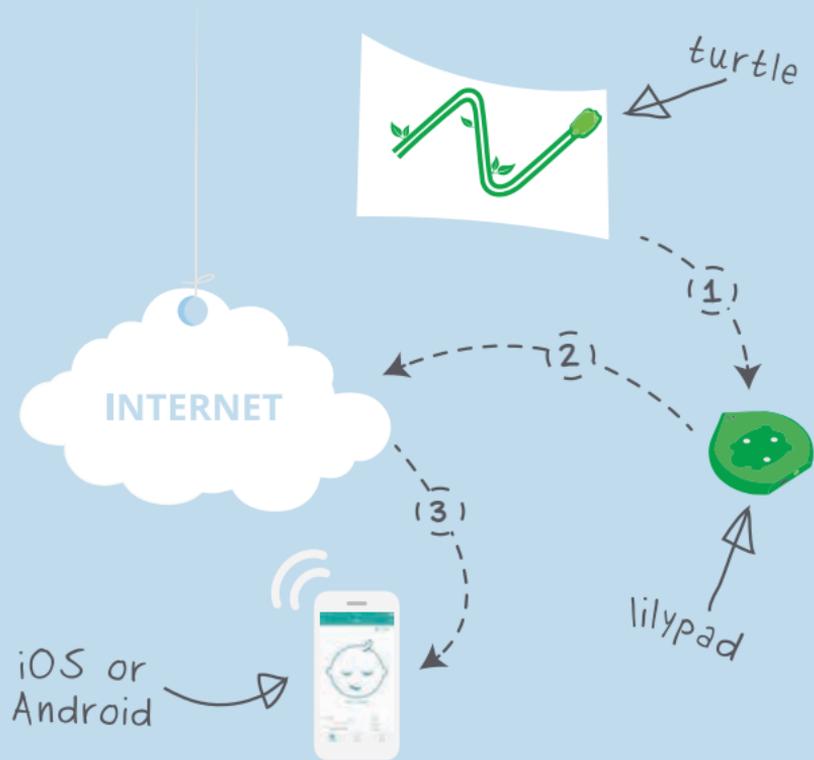
 [/mimobabies](https://www.pinterest.com/mimobabies)

What's in the box



How it works

1. The Turtle sends data about your baby to the Lilypad.
2. The Lilypad streams data and live audio to the cloud.
3. You receive insights about your baby on your smart device.



Setup: let's get started!

1. Connect the USB cord to the wall adapter, and plug it into the wall.
2. Connect the Lilypad to the other end of the USB cord.
3. Place the Turtle on the Lilypad (if it's not already) – it should fit nice and snug.
4. Download and install the Mimo app from the Apple App Store (if you have an iPhone or iPad) or Google Play Store (if you have an Android device).
5. Create an account in the Mimo app and follow the instructions provided!

Lights on the Lilypad

Over the course of setup, the lights on your Lilypad will change. Here's what they mean:



Solid red:

Your Lilypad needs to be programmed.



Glowing red:

Your Lilypad is looking for your WiFi.



Solid green:

Your Lilypad is programmed and connected to your WiFi!



Glowing orange:

Your Turtle is charging.

Optimizing Mimo™ in the nursery

No two nurseries are the same. That's why we've designed the Mimo to adapt to your setup. There are a few best practices that we recommend implementing to ensure that your Mimo operates smoothly and effectively.

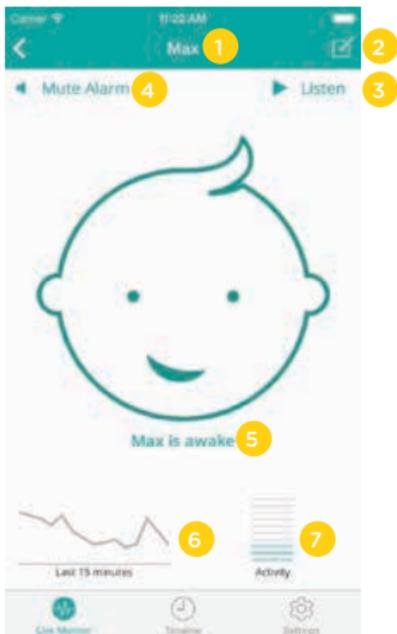
- Don't forget to remove your Turtle from the crib sheet every few days to give it a charge on the Lilypad.
- The ideal distance between the Turtle and Lilypad is less than 5 feet.
- One baby, two babies, three babies, four? Congratulations! For multiples, we recommend placing the Lilypad in between two cribs/bassinets to keep minimal distance between the Turtles and Lilypad.



Navigating the Mimo™ app

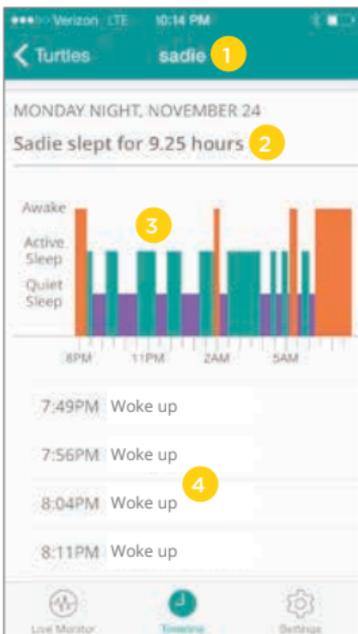
Live Monitor

1. Your baby's name
2. Add Custom Event
3. Live Audio
4. Mute Alarm
5. Whether your baby is awake or asleep
6. 15-minute movement summary
7. Activity meter



Timeline

1. Your baby's name
2. Your baby's most recent sleep period
3. The activity read-out of that sleep period
4. Notifications of changes in your baby's sleep activity



Maximizing the Mimo™ experience

Sharing the Turtle

Want to give your partner/husband/wife/babysitter access to your baby's Mimo activity? Head on over to Settings, then to the Turtle you'd like to share, and simply tap the  button (for iOS) or the  button (for Android) at the top right-hand corner of the screen. Then choose your desired method of sharing, and select the lucky recipients.

Adding events

The Live Monitor screen is the heart of the Mimo – the dashboard of your baby's activity. In the top right-hand corner of that screen, you'll see . Tapping this button will allow you to enter custom events – such as diaper changes, breast and bottle feeds, and poops – giving you the ability to track everything about your baby, all in one place.

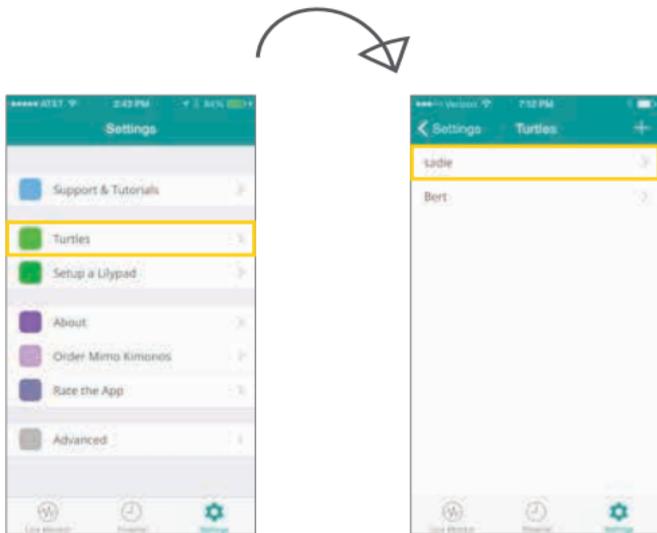
Charging your Turtle

Charging your Turtle is easy: just place it onto the Lilypad in the space provided. A one hour charge should keep your Turtle running smooth for about 5 days.

Maximizing the Mimo™ experience

Customizing alerts

Want to know when your baby wakes up? Alerts can be customized from the Settings section of the Mimo app. First select the Turtle for which you'd like to edit/receive alerts and then deselect or enable the alerts to your liking:



Troubleshooting tips: setup

The most common setup issues arise when the Lilypad is trying to connect to your home's WiFi. Here are a few tips and tricks to getting the Mimo setup properly:

1. Try moving the Lilypad closer to the router, just to see if it's a range issue. If that works and your Lilypad connects to your WiFi from a closer range, consider moving the router closer to the room where your baby will be sleeping (and where the Lilypad will be headquartered).
2. Ensure you've selected the right password type during setup. On the "Power up!" screen, tap on the name of your WiFi, and you'll see a list of security types. Select the type specific to your home network. If you don't know it, no worries – head on over to mimobaby.com/support/network to learn more about how to determine your router's settings.
3. If the Lilypad is having some trouble connecting to your home network, your WiFi router may be in n network mode. Please ensure that your router is set to b, g, b/g, or b/g/n mode to connect properly to the Lilypad.
4. Also note that at this time, the Lilypad can't connect to 5GHz network bands – only 2.4GHz. Please ensure that your WiFi router is set to the 2.4GHz band.

You can find more information about connecting the Mimo to your network at: mimobaby.com/support/

Troubleshooting tips: setup

If your phone or tablet's having trouble programming the Lilypad, give the following a shot:

1. Unplug and replug the Lilypad, and start again (often, a quick reset does the trick).
2. Toggle on & off bluetooth and WiFi on your phone or tablet.
3. Once you have connected your phone or tablet to the Lilypad with the audio cable, make sure the volume on your device is all the way up.
4. Head over to mimobaby.com/program from a computer and follow the on-screen instructions.



Troubleshooting tips: monitoring

Is your Mimo having the hiccups? These few quick tips should bring it back to normal.

- The app reads “Not Connected” and the lights on the Lilypad are green.
 - ▶ The Turtle has likely roamed too far from the Lilypad. Bring it back home! Remember, 5 ft maximum between the Turtle and the Lilypad.
- The app reads “Not Connected” and the lights on the Lilypad are red.
 - ▶ The Lilypad most likely has lost connection with your router. Just reset the Lilypad – unplug it from the wall, then plug it back in.
 - ▶ (Still doesn't work? Try resetting the Lilypad a few more times, then try resetting the router).
- The app reads “Charging” but the Turtle is on the crib sheet.
 - ▶ Remove the Turtle from the crib sheet, twirl it over the Lilypad until the app reads “Idle” or other data mode, then place the Turtle back on your Mimo crib sheet.
- The app reads “Idle” but the Turtle is on the crib sheet.
 - ▶ Remove the Turtle from the crib sheet and place it back on the Lilypad for a few seconds, until the app reads “Charging”. Then place the Turtle back onto the crib sheet.
 - ▶ Make sure the distance between the Turtle and the Lilypad is less than 5 feet.
 - ▶ If you're still having trouble, give us a shout! We're happy to help.

Caring for your Mimo™

- Wash your Mimo crib sheet! We know it'll get dirty, and we've designed it to be run through the cold wash.
- Tumble dry on low.
- Although the Turtle is extremely water resistant, we don't recommend putting it through the wash.
- Keep your Turtle charged by placing it back onto the Lilypad when not in use. The Turtle fully charges in one hour.



A note about Mimo™

The Mimo Movement Monitor is not a medical device and is not designed to prevent cases of Sudden Infant Death Syndrome (SIDS). The Mimo Movement Monitor is designed to help you monitor your child and is not to be used as a substitute for adult supervision.



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